

63C-18-203.

Commission duties -- Reporting requirements.

(1) (a) The commission shall:

(i) identify a method to integrate existing local mental health crisis lines to ensure each individual who accesses a local mental health crisis line is connected to a qualified mental or behavioral health professional, regardless of the time, date, or number of individuals trying to simultaneously access the local mental health crisis line;

***-Require local mental health crisis lines to either:***

***1) Staff their lines 24/7 with certified crisis workers; or***

***2) Roll their after-hour calls to UNI for 24/7 support***

***-If a call is rolled over from a local center, the caller's number must roll over as well.***

(ii) study how to establish and implement a statewide mental health crisis line, including identifying:

(A) a statewide phone number or other means for an individual to easily access the statewide mental health crisis line;

***-Utilize LifeLine number as statewide crisis line***

***-Market LifeLine number as statewide crisis line***

***1) Utilize state billboards***

***2) Use state monies for other marketing***

***3) Market with SafeUT app***

***-Use the three-digit number if/when approved and designated by Congress***

(B) a supply of qualified mental or behavioral health professionals to staff the statewide mental health crisis line; and

***-Allow qualified & certified bachelor's-level professionals to staff the statewide mental health crisis line***

***-Require a yearly certification for crisis line staffers***

***-The Utah Division of Substance Abuse and Mental Health will take the lead on formulating certification requirements, including subject matter and required number of certification hours***

***-The Utah Division of Substance Abuse and Mental Health shall audit the crisis centers and crisis line workers to ensure that they are in compliance with the certification requirements***

***-Training and certification will be funded through state monies***

(C) a funding mechanism to operate and maintain the statewide mental health crisis line; and

- Expand eligibility and covered services of Medicaid codes***
- Open up Medicaid codes to use to cover these services***
- State money will be needed to increase staffing for anticipated increase in call volume***

(iii) coordinate with local mental health authorities in fulfilling the commission's duties described in Subsections (1)(a)(i) and (ii).

- Counties & local mental health authorities were contacted and they are on board. They will be allowed to opt-out of using the state services if they already provide a 24/7 mental health line.***

(b) The commission may conduct other business related to the commission's duties described in Subsection (1)(a).

- Use previously purchased SafeUT Shortcode as mental health crisis text line.***

- 1) State funding is needed to cover the costs of texts.***
- 2) Market with Crisis Line and SafeUT.***

- Offer matching state funds for local Mobile Crisis Outreach Teams as an incentive for communities to put MCOTs in place.***

- 1) MCOTs need to include a social worker and peer mentor, but a prescriber is not required***
- 2) Require that this service be covered by Medicaid and private insurers as a billable service.***

(2) Before November 30, 2017, the commission shall report to the Political Subdivisions Interim Committee regarding:

(a) the extent to which the commission fulfilled the commission's duties described in Subsection (1); and

(b) recommendations for future legislation related to integrating local mental health crisis lines or establishing a statewide mental health crisis line.